

ISO 9001:2015 Quality Policy

Hyrax Oil

At Hyrax Oil, We are committed to consistently delivering high quality products and services in the development, blending, packaging and distribution of automotive, industrial lubricating oils to our customers and interested parties

- We aim to achieve customer and all interested parties satisfaction and continual improvement by
- Understanding and fulfilling applicable customer, statutory, regulatory and other requirements.
- Maintaining a Quality Management System that complies with ISO 9001:2015 standards.
- Continually improving our processes, technologies, and employee competencies to ensure product performance and reliability.
- Establishing measureable quality objectives reviewing them periodically for effectiveness.
- Engaging and empowering our employees to uphold quality excellence and accountability at all levels.

This quality policy provides the framework for setting quality objectives and is communicated, understood, and applied throughout the organization. It is reviewed regularly to ensure its continued relevance to our mission and strategic direction.